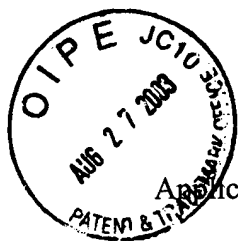


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AUG 29 2003

Applicants: Craig Mahaney  
Serial No.: 09/702,933  
Filed: October 31, 2000  
For: Method and Apparatus for Determining  
and Reporting the Operational Status of  
an Integrated Services Hub

§  
§ Group Art Unit: 2643  
§  
§ Examiner: Taylor, Barry W.  
§  
§ Confirmation No: 9940  
§  
§  
§

Technology Center 2600

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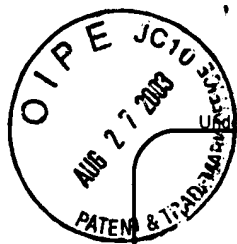
Kevin Lucy

AMENDMENT

Box Amendments - NO FEE  
Commissioner for Patents  
Washington, D.C. 23201

Commissioner:

This submission is in response to the office action mailed on May 29, 2003. Please amend the above-identified application as follows. The changes made are shown by underlining the added text and striking through the deleted text.



2643

PTO/SB/21 (08-03)

Approved for use through 08/30/2003. OMB 0651-0031

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

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(to be used for all correspondence after initial filing)

Application Number 09/702,933  
Filing Date October 31, 2000  
First Named Inventor Craig Mahaney  
Art Unit 2643  
Examiner Name Barry W. Taylor  
Attorney Docket Number IDF 1449 (4000-02500)

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Total Number of Pages in This Submission

16

## ENCLOSURES (Check all that apply)

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| <input type="checkbox"/> Fee Attached  | <input type="checkbox"/> Licensing-related Papers                         | <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences     |
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## SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm or Individual name	Albert C. Metrailler
Signature	<i>Albert C. Metrailler</i>
Date	8-25-03

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Typed or printed name	Kelli A. Ivey		
Signature	<i>Kelli A. Ivey</i>	Date	8-25-2003

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